



Social Media Extended Analysis

Leveraging potential customer engagements
Telecommunication Industry

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15 Juni - 14 Juli 2021

Sentiment per - Brand

smartfren.

😊 18.207
😐 78.827
😞 3.690



😊 93.742
😐 78.277
😞 7.168



😊 9.756
😐 5.572
😞 9.756



😊 12.879
😐 137.818
😞 15.900



😊 72.586
😐 23.590
😞 4.227



😊 16.644
😐 12.069
😞 2.277



😊 Max Positive Sentiment : **72.586** Mention

😐 Max Neutral Sentiment : **137.818** Mention

😞 Max Negative Sentiment : **15.900** Mention

Sentiment per - Channel



😊 215.562
 😐 248.406
 😞 28.924
 ⚖️ **492.892**



😊 6.781
 😐 67.997
 😞 1.721
 ⚖️ **76.499**



😊 119
 😐 1.269
 😞 18
 ⚖️ **1.406**



😊 283
 😐 5.050
 😞 4.183
 ⚖️ **5.050**



😊 615
 😐 8.802
 😞 360
 ⚖️ **9.777**



😊 454
 😐 4.629
 😞 91
 ⚖️ **5.174**



😊 Max Stream Mention : **Twitter**

😐 Avg Stream Meniton : **99.2K Mention**

😞 Min Stream Mention : **News**



The Ivo Hamlet
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